



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

July 13, 2022

Mark Klein  
Professional Practice Committee  
[REDACTED]  
[REDACTED]

Dear Mr. Mark Klein:

This letter is in reference to your complaint in which you expressed concerns about the care and services provided at Memorial Mission Hospital And Asheville Surgery Ce. We regret that the care provided by this hospital has not been satisfactory.

Your concerns have been reviewed and will be assigned for investigation by a member of our Acute Care Team. You will be contacted when the investigation is complete.

If you have any questions or wish to discuss the above, please contact me at (919) 855-4620.

Sincerely,

*Deborah S. McCarty*

Deborah S. McCarty, RN  
Nurse Consultant Lead  
Acute and Home Care  
Licensure & Certification Section

Complaint Number: NC00190288

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1205 Umstead Drive, Lineberger Building, Raleigh, NC 27603

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Sincerely,

*Deborah S. McCarty, RN*

Deborah S. McCarty, RN  
Nurse Consultant Lead  
Acute and Home Care  
Licensure & Certification Section

Complaint Number: NC00200994

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES - DIVISION OF HEALTH SERVICE REGULATION

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