

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

July 13, 2022

Mark Klein Professional Practive Committee

Dear Mr. Mark Klein:

This letter is in reference to your complaint in which you expressed concerns about the care and services provided at Memorial Mission Hospital And Asheville Surgery Ce. We regret that the care provided by this hospital has not been satisfactory.

Your concerns have been reviewed and will be assigned for investigation by a member of our Acute Care Team. You will be contacted when the investigation is complete.

If you have any questions or wish to discuss the above, please contact me at (919) 855-4620.

Sincerely,

Deloralo S. Mc Carty

Deborah S. McCarty, RN
Nurse Consultant Lead
Acute and Home Care
Licensure & Certification Section

Complaint Number: NC00190288

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

en de transferente per l'arra de l'a

LOCATION: 1205 Umstead Drive, Lineberger Building, Raieigh, NC 27603 MAILING ADDRESS: 2712 Mail Service Center, Raieigh, NC 27699-2712 www.ncdhhs.gov/dhsr/ • TEL: 919-855-4620 • FAX: 919-715-3073

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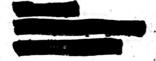


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Deborah S. McCarty, RN

Deborah S. McCarty, RN
Nurse Consultant Lead
Acute and Home Care
Licensure & Certification Section

Complaint Number: NC00200994

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES - DIVISION OF HEALTH SERVICE REGULATION

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